

10 An analysis of transit safety among college students in Lagos, Nigeria

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10.1 Introduction

Fear and actual crime on Public Transport System (hereafter known as PTS) can have a negative effect on how the service is used, and thus on the sustainability of the city. Safety therefore remains one of the most important qualities of good transport whether public or private. It is often noted that if people do not feel safe on a public and private transport system, they are less likely to use it, let alone linger in it (Iveson, 2018). Safety implies less crime or no crime at all. To all intents and purposes, crime implies risk to the physical safety of both passengers and staff, as well as financial losses, but it is more about risk to the physical and emotional well-being of commuters especially those using public transport. Worldwide, women are often more sexually victimized while in transit than men (Loukaitou-Sideris, Liggett & Iseki, 2001; Smith, 2008; Ceccato and Paz, 2017).

In countries such as the UK, Japan, and countries of the European Union, public transport providers are committed to providing security to their citizenry, and their policy is, in general, gender-sensitive (see for example Gekoski et al., 2015). For instance, providers continue to send messages by advising commuters to regulate their behavior to stay safe. However, in countries of the Global South, such as Nigeria, such commitment is a far cry from being found. Instead, women are adopting their own coping strategies, such as changing their dressing code and taking precautionary measures to avoid sexual crime victimization while using public transportation. The lack of attention and sensitivity to the role of gender in public transport safety in Nigeria, and the fact that no factors of race, age, disability, socio-economic status, sexuality and gender intersect to influence public and private investors' approach to PTS with regard to safety in Nigeria, is the singular most important motivation for this study.

The main aim of this chapter is to report transit safety conditions in bus/tricycle and motorcycle stops as experienced by college students in Lagos, Nigeria. That is, how do undergraduates of the University of Lagos, especially female ones, rate the level of safety of public transport services? The objectives are twofold: (1) to document the various and degrees of crimes, delinquency and antisocial behaviors most experienced by Nigerian female undergraduates using PTS; (2) to build on the emerging data and suggest new approaches to

the design and delivery of urban public transport services to support the complex needs of all urban residents in Nigeria. The data for this analysis were collected as part of a global research project conducted in multiple cities from six continents: Africa, Asia, Australia/Oceania, Europe, North America, and South America. For more details, see Ceccato and Loukaitou-Sideris (2020).

Statement of the problem

Police records show that crime and disorder on PTS are not uncommon, and they include mainly stealing, robbery, obtaining by pretense (OBT), unlawful possession, assaults, insults and outright molestation and harassment by both touts and drivers (Otu, 2017). In a sarcastic, but well-founded treatise and warning to visitors to Africa, written two decades ago and entitled ‘So You’re Planning a Trip to Africa’, Scott Bidstrup (1999, 3 and cited in Otu, 2003, 56) illuminates the seriousness of crime, especially armed robbery on PTS in Nigeria. Bidstrup warned the would-be-visitors to Nigeria to be wary of armed bandits when travelling on Nigerian roads. As he put it *inter alia*:

... Never travel at night. Armed robbery is always every time in Nigeria, but is much worse at night.... Daytime travel isn’t safe, but it is much safer than night times travel. Never carry all your money with you. If you get robbed, and they find your money (and yes, they will, no matter how clever you think you are), you’ll end up penniless in a country that doesn’t know the meaning of the words “credit cards”, “wire transfers”, “ATM”, or “bank credit” ...

(Otu, 2003, 56)

Of all the crimes and safety issues confronting public transport users, robbery, assault and pickpocketing, sexual harassment or the fear of it, in their various forms, remain the most common ones. Sexual harassment remains the crime most faced by women who use PTS. This includes stalking, unwanted touching, obscene gestures, voyeurism, unwanted sexual comments or jokes, unwanted offensive and invasive interpersonal communication through electronic devices or social media, and sex-related insults. Kalms and Korsmeyer (2017a, 2017b) are of the view that the fear of sexual harassment in urban areas predisposes girls and women to regularly modify their behavior to reduce their risk of harassment. Extended, this explains the reason why more women and girls are less likely to undertake travel using PTS compared with their male counterparts.

In terms of time, many cannot afford to travel late. And whenever they do, women and girls make the most meticulous decisions about their clothing, finding a male to go out with them and/or trying to limit their movements to particular areas of the city (see also Kalms & Korsmeyer, 2017a, 2017b). In Nigeria, there are instances when girls and women have refused to board public transport because of the dominance of males/boys in the bus, taxi or coach (Otu, 2017). The socio-psychological implication is that women are internalizing and

taking very seriously, the traditional message that safety from sexual harassment is solely their responsibility.

Theoretical framework

The broad conceptual model of Environmental criminology theory (Bottoms & Wiles, 1997; Clarke & Eck, 2003) is relevant to this study because it examines how the convergence of a number of factors in a public space results in the occurrence of crime. It draws insights from the principles and assumptions of the three most influential and traditional theories of environmental criminology, namely rational, routine activities and crime pattern theories (see Brantingham & Brantingham, 1993; Clarke & Eck, 2003; Cohen & Felson, 1979; Cornish & Clarke, 1986).

However, Crime Pattern Theory (a strand of environment criminological theory) is reviewed and adopted here because it synthesizes all the elements of other environmental criminology theories, with the central point of departure being that crime is simply an event that occurs when an individual with some criminal readiness level meets a suitable target in a situation sufficient to activate that readiness potential. Crime Pattern Theory, which focuses on the public transport arena, talks about nodes, paths, edges, crime generators and crime attractors as key in explaining the complex interaction of settings involving the structures of PTS. Brantingham and Brantingham (1993) examined static crime events on PTS and found that public transport stations may be either crime generators, crime attractors or just fear generators.

Public transport operations in metropolitan Lagos involve all key elements of Crime Pattern Theory of both the offenders and the victims: suitable targets (for example, staff, passengers, presence of large liquidity and valuable property), motivated offenders (for example, unemployed youths, area boys, loiters, touts [agberos]), and the absence of capable guardians (for example, police officers, security staff, CCTV cameras) (see Otu, 2017). Although, there is a remarkable improvement on PTS in Lagos in the past couple of years, it is still apparently unsystematic, poorly organized and managed especially in relation to international best practices. The physical characteristics of bus stops/stations lack measures such as fencing, lighting, open design and security hardware that would prevent crime and disorder; they also lack other state and local council support services (see also Harris, 1971).

10.2 Previous studies on transit safety around the world

Of all the factors that influence the choice of a mode of transportation for one's routine activities, safety stands out as the most important. Chen and Gursoy (2001) reported that satisfaction and reliability are affected by two behavioral attitudes, which are perceptions of safety and comfort during a journey. Borhan, Ibrahim, Syamsunur, and Rahmat (2019) revealed that many respondents,

especially the women they interviewed, were concerned about reckless driving and violation of traffic rules, which not only give an impression of—but also reflected the fact that—the safety of passengers was being compromised.

Women consider security as the main criterion in choosing public transportation (Nurdden, Rahmat, & Ismail, 2007). A good customer service provided by an employee or a bus driver can evoke a good perception about public transportation in general and buses in particular. Further, Borhan et al. (2019) explained that a number of respondents they interviewed complained about the attitude of the bus drivers who failed to show regard for users, and did not treat passengers with respect. Both Okpara (1988) and Otu (2017) noted that the activities of the touts—locally known as *agberos*—were a source of worry to public transport users, especially females who are subjected to undignified treatments in the name of hustling for customers. Overall satisfaction of bus users is therefore directly affected by the negative experiences they have when using public transport, such as delays, or bad treatment from employees of the bus providers (Friman, 2004; Friman, Edvardsson, & Gärling, 1998). What this suggests is that bus operators must seek to enhance customer service in an effort to further enhance customers' satisfaction.

PTS is fraught with additional challenges, thus restraining the preference for it. These challenges include unavailability or inaccessibility to some residents, its erratic schedules and long travel times due to frequent stops and pick-ups (see also Borhan et al., 2019). All these make using private car a more comfortable and attractive option.

Although men are more often victims of crime on public transport than women (Morgan & Smith, 2006, cited in Smith, 2008; Smith & Cornish, 2006), for women, fear of crime is obviously higher (Guilloux, 2012; Smith, 2008). This is exemplified by the elaborate protective measures that women impose on themselves. A recent study showed that all women are more likely to adopt specific transport practices that range from vigilance to avoidance for fear or real victimization (Guilloux, 2015).

Sexual harassment, mugging and assault remain a fear among women more than men (see TTC et al., 1989 cited in Smith, 2008; Smith, 2008). It is also revealed that certain types of crime are peculiar to some countries more than to others. In 2016, Colombia, Mexico and Venezuela, for example, were particularly at risk of kidnappings (Control Risks, 2016). This is also reflected on public transport, particularly taxis, where what is known as “express kidnapping” or a “millionaire tour” [*paseo millonario*] can happen. In these crimes, the passenger is forced by accomplices who get into the taxi to withdraw cash from cash machines (Cawley, 2014).

On crime and deviant behavior on the PTS, the social milieu has been identified as a strong risk factor (see Loukaitou-Sideris et al., 2001). According to the International Centre for Crime-Prevention (n.d.), several studies have shown that crime is correlated with districts surrounding transit stops: crime at transit stops is generally higher when the crime rate in the areas in which the stops are situated is high (see also Loukaitou-Sideris et al., 2001). This is valid for both

transit stops and the vehicles themselves, since crime on public transport vehicles is higher on routes that go through zones with high crime rates (Newton, 2004). So, environments characterized by high densities of passengers (overcrowding), e.g., in buses, carriages or stations, are commonly a fertile territory for sexual harassment and other types of sexual abuse and harassment (Ceccato & Paz, 2017). This argument falls in line with the general sociology–criminology causes of crime. Although overcrowding is not considered here to be a cause of sexual crime against women in transit, it is definitely a facilitator.

UITP (2014) on environment–crime–PTS found that, in France for example, violence against staff is more common in disadvantaged districts; and there is more fraud on buses in districts with high levels of violence (*Le Parisien*, 2011). In highly clustered parks in Lagos and Port Harcourt, there are reports of pickpocketing, robbery and various kinds of deviant behaviors aimed towards women. Some studies show that offences are more common on public transport when the surrounding districts have lower socio-economic levels (see, for example, Loukaitou-Sideris et al., 2001), particularly a high unemployment rate (Cozens, Neale, Whitaker, & Hillier, 2003). For example, in Bogotá, the probability of a homicide near a bus stop (TransMilenio) is five times greater in a poor district than in other districts (Schäfer, 2015).

This literature review has shown the gap which exists in the study of public safety and crime on PTS in a developing country such as Nigeria. The lack of robust research on the diverse crime and safety issues on public transport in Lagos metropolitan city opens up a vista of areas to explore. As such, the present research provides the much-needed database for comparative studies at the international level.

10.3 The case study

Lagos is a cosmopolitan city in all senses. It is nicknamed the ‘Centre of Excellence’ because all political, economic, social and cultural activities which reflect the diverse nature of Nigeria are found in the city. It, equally, is a home for many residents who come from different ethnicities, socio-economic backgrounds, nationalities, languages/dialects and religious beliefs. Lagos is arguably the most or second-most populated city in Nigeria, with a vibrant economy and well-developed public and private transport system (Otu, 2017). According to National Bureau of Statistics, Demographic Statistics Bulletin (2017), Lagos’s population was projected to hit 12,550,598 in 2016 (note that the last time population census was conducted in Nigeria was 2006, so population growth since then has been based on projection). Road traffic congestion management and parking infrastructural planning in metropolitan Lagos is a very big challenge to Lagos state government.

Lagos, unarguably, is a city that has one of the most extensive road networks (with beautifully designed flyovers) in the whole sub-Saharan Africa region. While this road network is supported by suburban train and state and local powered ferry services, they are underdeveloped. A modern rail system, spanning part of

the Federal Government Revitalizing Rail Project, is currently under construction. The state government is struggling to make PTS safe and comfortable through numerous reforms and policies. All this notwithstanding, compared with other cities in the western world, reported cases of crime and disorder on public transport in Lagos are a source of concern to all critical stakeholders.

Public transport plays a critical role in ensuring the mobility of a large proportion of households in Lagos. Salau (2015) explained that with a population of over 20 million people, about 80 percent of the total daily passengers' trips in Lagos metropolis were made by public transport. Estimates of transport demand in metropolitan Lagos in 1990 ranged from seven million to 10 million passenger trips daily, of which over 95 percent were undertaken by road, primarily by private cars, public buses and taxis, and commercial motorcycles (Opeifa, 2012). In specific terms, between 80 and 85 percent of passenger trips are made by public transport (Opeifa, 2012). Figure 10.1 illustrates the outdoor environment of public transportation in Nigeria.

As it affects Metropolitan Lagos, public transport stations are crowded by people who do not know one another, thus creating the enabling environment for crime and disorder to occur with ease. As an illustration, at certain periods in people's routine activities, the crowds and the characteristics they exhibit (e.g., commuters using public transport during morning and evening rush hours or festive periods) would yield suitable conditions for certain kinds of crime (e.g., attracting offenders who believe they have greater opportunity either to pickpocket, steal valuables or displaying some kinds of unwanted sexual behavior). By this, both the stations and periods act as crime attractors. Brantingham and Brantingham (1993, 1995) further explained that fear of crime on PTS can be generated in a number of ways: (i) if the surroundings appear unclean, (ii) if stations appear uncared for, and (iii) if stations are not properly lit or are poorly supervised.

(a)





Figure 10.1 (a) A typical modern LAMA and LAMTA bus station. (b) Molue bus station in Lagos, Nigeria.

Source: Picture taken by author during the course of the research.

There are many crimes, such as armed robbery, sexual misconducts, theft, pickpocket, assault, violence, bag and purse snatching, which characterize PTS in Lagos. These crimes are more of a reflection of the disorganized social context (milieu) of public transport spaces in Lagos (unclean environment, poorly lit and supervised stations/parks), and of course, individual predisposing factors. There are certain individual behaviors which are associated with both the operation and use of PTS in Lagos, and which further provide additional crime generators and attractors for motivated offenders. These behaviors include users of public transport carrying large amounts of cash and/or valuables, dressing in certain ways, not been security conscious. The many motivated offenders include the *agberos* (motor park loaders), young and unemployed men and women who mill around and hawk items in and around the park stations. In addition, PTS in Lagos lacks effective guardians (security systems and personnel). Most parks are also not manned by state security agents or private security.

Data and methodology

This study is based on answers from a (cross-sectional) survey of tertiary students about safety in public transportation. The study, which is a part of a larger international project, attracted 270 valid responses on an internet-based

questionnaire administration exercise, with about 95 percent of the respondents being Nigerian citizens. Collation of data on the experiences of commuters, especially undergraduate females using the diverse forms of PTS in Lagos metropolitan city, has provided us with first-hand information.

The online crowd-mapping technique employed targeted University of Lagos undergraduates who use public transport to and from campus. This represents a kind of digital campaign which encourages undergraduate public transport users, especially women and girls, to disclose their experiences within the broad context and themes provided by experts on public transport issues across the different continents and countries.

Our potential respondents were identified by pasting instructions at strategic locations on the campus as well as on a Google-created platform, inviting and stating that only those students who stay outside the campus and have reason to use PTS (bus, coaches, canoes, taxis, etc.) to commute to and from campus are eligible to participate in the study. Our recruited research assistants from the social sciences and statistics departments assisted us with the exercise. Unfortunately, because there are no statistics on public transport users among the population, we were unable to draw on a definitive list of public transit users but merely relied on willing participants. The quantitative data-generating technique used here has, as its merit, the advantage of measuring the reactions of our respondents on a wide range of questions, thus allowing the comparison and statistical aggregation of the data generated simultaneously across several countries of the world (see also Patton, 1990).

The process of data analysis started with sifting and editing the retrieved questionnaires for computer processing and analysis. The quantitative data generated from the survey were subsequently analyzed using descriptive statistical methods, and they were subjected to univariate level of analysis. At the univariate level, a simple percentage distribution pattern of the matrix type was used to disaggregate the necessary variables for the purpose of describing, summarizing and finding patterns in the data. This was done to answer the questions raised at the beginning of the study.

The description of the sample

The majority (94 percent) of the respondents were between the ages of 18 and 29 years, 5 percent were between 30 and 39 years, while 0.4 percent were between 40 and 49 years. In terms of gender, 42 percent of the respondents were male, 55.2 percent were female, 2 percent were transgender, while 0.7 percent of the respondents did not respond to the question. On sexual orientation of the respondents, the analysis reveals that 6 percent of the respondents admitted being homosexual, 82 percent are straight, 5 percent preferred not to disclose, while 8 percent of the respondents did not respond to the question. In terms of race/ethnic composition, 14 percent of the respondents were either black or African American, 0.4 percent were White/Caucasian, 0.7 percent were Hausa, 27 percent were Igbo, 37 percent, a majority, were Yoruba,

0.4 percent came from the mixed race, while 21 percent were from another race/ethnic group category that was not specified. A description of the profile of the respondents is found in Table A10.1.

10.4 Results

Patterns of perceived safety by gender

Women by far declared themselves to feel more often unsafe than men while in transit (Figure 10.2). In terms of perceived safety, a larger proportion of respondents who expressed feelings of lack of safety were females. For instance, 61 percent of women and 55 percent of men *always* feel unsafe using bus/keke napep (tricycle) or motorcycle stops at night. Similarly, 45 percent of female respondents and 39 percent of male respondents *sometimes* feel unsafe using bus/keke napep (tricycle) or motorcycle stops at night.

There are also gender differences in perception of safety while waiting at bus, keke napep (tricycle) or motorcycle stops during daytime and night-time (47 percent of males and 53 percent of females *always* feel unsafe, while for *sometimes* it is 40 percent of males and 62 percent of females). The sense of feeling unsafe becomes glaring and widens when it is dark for our respondents. While 33 percent of males *always* feel unsafe, a huge 67 percent of females *always* feel unsafe when it becomes dark. Whenever it is dark at the bust/keke/tricycle stations, 31 percent and 69 percent, respectively, of males and females *sometimes* feel unsafe.

More often, female respondents declare feeling unsafe while walking to the station. In line to the gender differences of the general perception of safety found in the literature, we found that 50 percent of males and 58 percent of females expressed feelings that they *always* feel unsafe on the way to the station while 35 percent of males and 65 percent of females *sometimes* feel unsafe.

Patterns of perceived safety by age

Age is an important dimension as far as perception of safety is concerned. Older students tend to express more often concerns about their safety than the younger group (Figure 10.3). Considering feelings of safety by age, 5 percent and 8 percent of those younger than 30 and those above 30 years, respectively, expressed that they *always* feel unsafe using the use bus, keke napep (tricycle) or motorcycle. For those who *sometimes* feel unsafe, the figures are 20 percent and 15 percent respectively. While waiting at the bus, keke napep (tricycle) or motorcycle stop during the day, 9 percent of those younger than 30 and 13 percent of those older than 30 *always* feel unsafe, while 14 percent and 8 percent respectively *sometimes* feel unsafe. After dark, while the majority (33 percent) of those who were younger than 30 years said that they *always* feel unsafe, 23 percent of those older than 30 years *always* feel unsafe using public transportation after dark. Twenty-three percent of those younger than 30 years

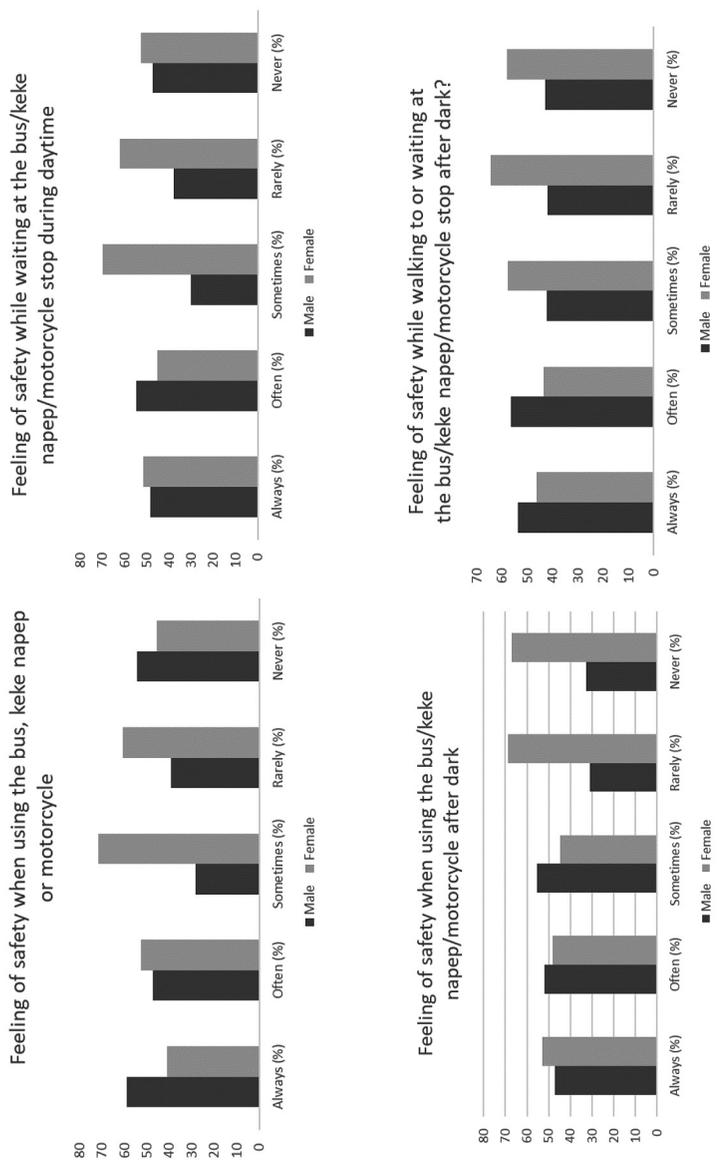


Figure 10.2 Safety perceptions by gender in transit environments in Lagos, Nigeria.

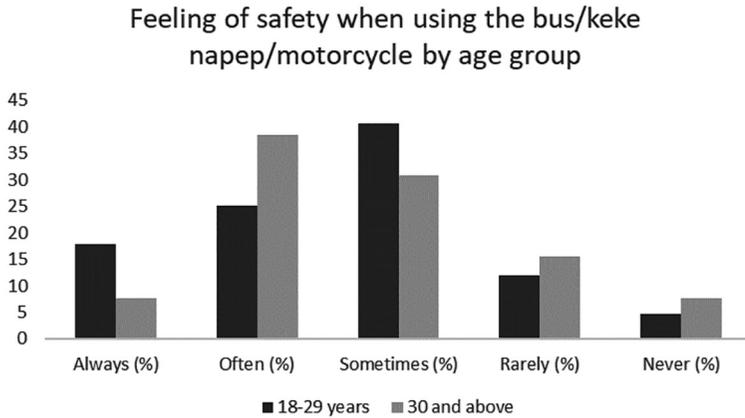


Figure 10.3 Safety perceptions by age groups in transit environments in Lagos, Nigeria.

and 15 percent of those older than 30 years sometimes feel unsafe using the bus, keke napep (tricycle) or motorcycle after dark. Thirty-seven percent of those below 30 years always feel unsafe while walking to the station, compared with 17 percent of those 30 years and above. Twenty-four percent of those younger than 30 years and 8 percent of those above 30 years sometimes feel unsafe while walking to the station, whether in the day or at night.

Perception of safety problems while in transit

Our respondents identified several problems most often encountered while using bus/keke napep (tricycle) and at the bus/keke napep (tricycle) or motorcycle stops (Table 10.1). These included drug use/abuse, presence of drunk people, manhandling and jewelry snatching. However, the most encountered problems were the use of obscene language (11 percent); pickpocketing (14 percent); poorly guarded/empty (6 percent); poorly illuminated area (9 percent); robbery; sexual harassment; vandalism/littering, and verbal/physical threats (13 percent). There are several reasons for entertaining fear while using public transport modes whether in the day or night. These range from antisocial behavior of others (17 percent), cost of tickets (10 percent). Other important fears are of sexual harassment on the bus/tricycle or motorcycle (4 percent), and fear of terrorist attack (4 percent). Interestingly, a large number (13 percent) said they had fear of traffic crashes (accidents). Other sundry reasons for non-use of public transport were for exercise and to save money, just staying on campus (immobility), stress and lack of comfort, lack of information about bus/tricycle or motorcycle schedules and the fact that service is always overcrowded. Seven percent of respondents declared that it is because it slows journey time, and 9 percent said there were unreliable or infrequent bus/tricycle or motorcycle services.

Table 10.1 Respondents' concerns about using buses, tricycle or motorcycles in Lagos, Nigeria

	<i>Frequency</i>	<i>Percentage (%)</i>
Concern about antisocial behavior of others (such as; drinking, cursing, smelling badly, etc.)	45	16.7
Cost of tickets	26	9.6
Dirty environment during the walk to the bus/tricycle or motorcycle tickets	2	0.7
Do not understand how to buy bus/tricycle or motorcycle tickets	1	0.4
Fear of sexual harassment on the bus/tricycle or motorcycle	10	3.7
Fear of terrorist attack	11	4.1
Fear of traffic crashes	36	13.3
Fear of victimization getting to and waiting for the bus/tricycle or motorcycle	12	4.4
For exercise and save, I often walk	2	0.7
I stay on campus	2	0.7
Its stressful	1	0.4
Lack of comfort	1	0.4
Lack of information about bus/tricycle or motorcycle schedules	3	1.1
Many transfers	2	0.7
Overcrowded services	24	8.9
Slow journey times	18	6.8
The size of the tricycle is small	1	0.4
Unreliable or infrequent bus/tricycle or motorcycle service	23	8.5
Other	2	0.7
No response	48	17.8
Total	270	100.0

In terms of sexual harassment, Table 10.2 shows the most common types of behavior that women encounter while in transit: unwanted sexual looks, using obscene/abusive language, calling you babe, honey sweetheart, groping, touching inappropriately but also indecent exposure and sexual comments.

Perception of risk and precautionary measures

When asked about why respondents do not use bus, keke napep (tricycle) or motorcycle transit more often to commute to campus, interestingly, 73 percent of the females declared it is due to fear of victimization while getting to or waiting at the bus stop or platform. In specific terms, 87.5 percent of the females declared that it is because of fear of sexual harassment in its various forms.

Public transport users in Nigeria do take some precautionary measures to guard themselves against both anticipated and unanticipated crimes, delinquent acts and other bad behaviors. Analysis of data reveals that 15 percent of the respondents described measures taken while using public buses/tricycle or

Table 10.2 Problems of sexual harassment respondents encountered at the bus/tricycle/motorcycle stops within the past 3 years in Lagos, Nigeria

	<i>Frequency</i>	<i>Percentage (%)</i>
Asking one personal questions about sexual life.	1	0.7
Calling you babe, honey sweetheart	33	12.2
Giving me phone numbers	1	0.4
Groping, touching inappropriately	32	11.9
Indecent exposure	16	5.9
Making kissing sounds	3	1.1
Pulling or playing with your hair	3	1.1
Sexual comments	14	5.2
Showing pornographic images	4	1.5
Stalking	29	10.7
Unwanted sexual looks	41	15.2
Unwanted sexual teasing, remarks	4	1.5
Using obscene/abusive language	34	12.6
Whistling	14	5.2
Nothing	2	0.7
Others	7	2.6
No response	32	11.6
Total	270	100.0

motorcycle include always travelling with someone else, 0.7 percent said avoiding carrying purses and wallets, and 8 percent said avoiding particular bus/tricycle or motorcycle stops. Other measures include carrying some kind of weapons, dressing in a certain way, and another (5 percent) said being alert. Interestingly, some respondents said they do not take any cautionary measure except only to pray and believe in the grace of God. By and large, the most common cautionary measure was travelling only during daytime (27.0 percent of the respondents subscribe to this measure). There are also avoiding wearing jewelry, sitting close to the driver, waiting for transit at well-lit places, and waiting for transit only if other people are around. Table 10.3 illustrates the types of precautionary measures taken by respondents of the survey while in transit.

10.5 Recommendations for safety improvement

On what could be done to make traveling in public transport safe, our respondents responded enthusiastically. Several measures and strategies suggested included the use of cameras (CCTV) at bus stops and on the bus/tricycle or motorcycle (10.4 percent), 13 percent said it is the use of digital timetables at bus/tricycle or motorcycle stops, and 5 percent suggested having direct police hotlines—direct to police station/division within the precinct of the bus station—at bus/tricycle or motorcycle stops. Other suggestions were improved lighting at the bus/tricycle or motorcycle stops (12 percent), more police officers patrolling buses/tricycle or motorcycles (35 percent), and 4 percent said women-only buses/tricycles or motorcycles.

Table 10.3 Precautionary measures taken by users of bus/tricycle/motorcycle stops

	<i>Frequency</i>	<i>Percentage (%)</i>
Always travelling with someone else	40	14.8
Avoiding carrying purses, wallets	2	0.7
Avoiding particular bus/tricycle or motorcycle lines	13	4.8
Avoiding particular bus/tricycle or motorcycle stops	21	7.8
Being conscious of your environment	1	0.4
Carrying some kind of weapon	6	2.2
Dressing in a certain way	14	5.2
Ensuring the degree of self-awareness is high, also I try to be very much aware of my environment	1	0.4
I make sure all my valuables are in my bag and my bag is always in front with me holding it tight ... it is either I am with someone or I wait for bus if only males are there	1	0.4
No precaution per say because only prayer and the grace of God can save	3	1.1
Not wearing jewelry	3	1.1
Sitting close to the driver	8	3.0
Travelling only during daytime	73	27.0
Waiting for transit at well-lit places	23	8.5
Waiting for transit only if other people are around	25	9.3
Others	4	1.5
No response	32	11.9
Total	270	100.0

10.6 Discussion

Commuters' safety is essential to public transport users in large towns, cities and metropolises. Our analysis reveals that safety, either while walking to a bus stop or waiting there, is a real concern among Nigerian public transport users, particularly female undergraduates, a majority of whom are represented in our sampled respondents. Fifty-five percent of males and 61 percent of females always feel unsafe while 39 percent of males and 45 percent of females 'sometimes' feel unsafe using bus/keke napep (tricycle) or motorcycle, taxis and buses. These figures, when pulled together, present a clear picture of the prevalence of fear and/or lack of a sense of safety when either moving to or waiting at public transport stops.

Although both men and women do feel unsafe when they use the PTS, they have starkly different experiences of public transport as they travel around the city (Lieberwirth, 2017). This accounts for the difference in the manner they commute from one place to another. We found in our study that greater numbers of University of Lagos female students (61 percent) do not feel safe at all and, as such, may have at one time or the other been victimized either walking to or waiting at the bus stops. This figure compares to 55 percent of male respondents, who said they always feel unsafe using PTS. Kalms and Korsmeyer (2017a,b) explained that the observable difference in experiences

(and perhaps safety feelings) between men and women who travel around cities can be attributed to the age-old trope of seeing women as the weaker sex and prone to vulnerability. Our findings confirm this difference in experience and the cautionary steps being taking while travelling. In a study by the University of California, these differences were found to be products of a long history of gender inequality, which reinforces rigid binary definitions of femininity and masculinity. It is argued that gender inequalities in transport use open myriad additional concerns (Lieberwirth, 2017).

Guilloux (2012) and Smith (2008) show that although both men and women do exhibit fear while using public transport, for women fear of crime is obviously higher. This explains the protective measures that women impose on themselves. A recent study showed that all women are more likely to adopt specific transport practices that range from vigilance to avoidance for fear of victimization (Guilloux, 2015). Kalms and Korsmeyer (2017a, 2017b) explained that women, and young and old people feel more at risk in areas near to public transport. These spaces include pedestrian subways and bridges, stations, access areas and bike paths. The feeling of fear by our respondents is understandable when we realized that in many cities in Nigeria, public transport facilities are poorly provided or simply not available. The presence of some delinquent behaviors being exhibited by both *agberos* (touts), drivers and co-commuters may have fueled the fear, especially by women.

In addition, of all the crimes and safety issues confronting our respondents particularly women and girls who utilize public transport for their daily activities, fear of sexual harassment, terrorist attack, and traffic crashes, remain the most common ones. While sexual harassment remains visible and takes several forms, the common forms include stalking, unwanted touching, obscene gestures, voyeurism, unwanted sexual comments or jokes, and unwanted offensive looks. Kalms and Korsmeyer (2017a,b) are of the view that the fear of sexual harassment in urban areas predisposes girls and women to regularly modify their behavior to reduce their risk of harassment. In extreme cases, women and girls are less likely to undertake travel using the PTS than their male counterparts, make the most meticulous decisions about their clothing, find a male to go with and/or try to limit their movements to particular areas of the city (see also Kalms and Korsmeyer 2017a, 2017b). In this study, fewer than one-third (31 percent) of male respondents experienced sexual harassment, in contrast to 46 percent of the female respondents who experienced the same crime. Of course, this is in tandem with the findings of other studies (see for example, TTC et al., 1989, cited in Smith, 2008).

There are several crimes and socially deviant behaviors identified by our respondents as constraints to their use of public transportation to move about for their routine activities. Drug use/sales remains a significant one. In addition there is the presence of drunk people, the use of obscene language, and panhandling. Other constraining behaviors are pickpocketing, being poorly guarded, poor illumination, robbery, sexual harassment, vandalism/littering, verbal/physical threats, and violent crime (aggravated assault and murder).

These findings are in line with the findings of Borhan et al. (2019) and Otu (2017). For these authors, the PTS is fraught with additional challenges, restraining the preference of it. These challenges include unavailability or inaccessibility to some residents, its erratic schedule and long travel time due to frequent stops and pick-ups, robbery insults and assaults. Smith and Cornish (2006) identified crimes against users, crimes against employees of transit systems, line-of-route related offenses, graffiti and vandalism as some of the challenges faced by public transport users. These and our findings constitute additional sources of fear and feelings of lack of safety by our undergraduate public transport users.

The main reason(s) for entertaining fear whether in the day or night among our respondents is antisocial behavior of others. When we sum up the number of people who said it is because of fear of terrorist attack, and being victimized, then the picture of the correlation between the use of public transport and feelings of safety becomes compelling. Interestingly, a few of our respondents (13 percent) said it is the fear of traffic crashes (accidents), and cost of tickets (10 percent). Social Exclusion Unit (2003) found that, when the cost of a ticket is high, it became a constraint among residents of England.

The fear of crime and feelings of being unsafe when using public transport have made users devise different cautionary measures for survival and conviviality (for more on behavior modifications, see Kalms and Korsmeyer, 2017a, 2017b). Analysis of data reveals that 15 percent of the respondents always avoid travelling alone, while others avoid particular public transport lines and stops. In extreme case, some public transport users carry some kind of weapon, or defensive objects; dress in a certain way, especially among females, including not wearing jewelry; being overtly conscious and alert; and making sure all valuables are in a bag which is held tight. Prayer and submission to the 'will and grace of God' is also favored by Nigerian undergraduate females using public transportation. The majority, however, favored travelling during daytime. At least 27 percent of our respondents take this path.

10.7 Conclusion and policy implications

This chapter set out to report transit safety conditions experienced by college students in Lagos, Nigeria, using answers from a small sample survey of tertiary students. Findings from this study indicate that students who attend school from town, and who use public transportation, are susceptible to all forms of unwanted sexual behaviors and miscreant activities. This challenges us to answer the question as to what could be done to improve safety on PTS and reduce fear among students. That is, what are the policy implications of our findings?

First, the conscious design of facilities, internal design of vehicles, and the environments (routes) that public transport traverses should be improved. For example, bus stops/stations should be designed in a manner that they have separate waiting rooms for both males and females; coaches and buses should have a section designated for females; while designated routes should be reserved for

some coaches/buses, as is currently done by the Lagos State Transport Authority. This suggestion aligns with Crime Prevention Through Environmental Design (CPTED) which is increasingly being used in PTS, such as train stations (see Public Transport Safety, n.d).

As transport networks are part of the urban environment (Public Transport Safety, n.d), the CPTED interventions we recommend here must envision and include a Safe Women project, which should involve re-designing public spaces to help prevent sexual aggression. CPTED is concerned with altering the physical environment to impact offender decision-making. This should include improvements to pedestrian walkways along the main access routes to the transport system, ensuring they are well lit and equipped with safety equipment, as well as improving lighting in the city center and residential areas (see also UN Women, n.d.). Ceccato, Uittenbogaard, and Bamzar (2013) explained that lighting seems to play a role in variations in the crime rate. A study in the UK found that poorly lit places increased fear of crime (Crime Concern, 2004).

Table A10.1 The profile of respondents

<i>Variables</i>	<i>Frequency</i>	<i>Percentage (%)</i>
Age		
18–29	255	94.4
30–39	14	5.2
40–49	1	0.4
Total	270	100.0
Gender		
Male	115	42.6
Female	149	55.2
Transgender	4	1.5
Prefer not to say	2	0.7
Total	270	100.0
Sex status (LGBTQI)		
Yes	16	5.9
No	220	81.5
Prefer not to say	13	4.8
No response	21	7.8
Total	270	100.0
Race/ethnicity		
Black/African American	37	13.7
White/Caucasian	1	0.4
Hausa	2	0.7
Igbo	74	27.4
Yoruba	99	36.7
Mixed Race	1	0.4
Others	56	20.7
Total	270	100.0

Second, mechanisms should be put in place that can facilitate easy and prompt reporting of incidents of crime and antisocial behavior to the appropriate authorities. To achieve this requires sensitization of the people mostly likely to use public transport.

Third, security should be enhanced through effective use of motorized and foot patrols by special units of the police around major bus/train/ferry/canoe stops in and around Lagos metropolis. Engage public transport providers to do more to establish greater security for their customers through the provision of CCTV cameras, alarm buttons and visible state and private security guards on public transport routes and spaces. Police patrols, both at the buses/tricycle and around the platforms, is a strong preventive measure. Visible police patrols has been highlighted as the densities of passengers (overcrowding), e.g., in buses, carriages, and stations, are commonly a fertile territory for sexual harassment and other types sexual abuse and harassment. Sherman and Eck (2002), and Weisburd and Eck (2004) share in this view when they suggested that policing geared towards reducing crime is specifically beneficial if it is targeted at high-crime locations.

Finally, since our findings support the extant literature that females, and old and low income people—a majority of whom are public transport users—are more likely to be victimized, express fear, and are less likely to report to the appropriate authority when victimized, a modern PTS that is gender- age- and class-sensitive, safe and accessible should constitute part of the overall revolution of public transport policy.

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